



Advice Line

01904 642512

advice@welfare-benefits-unit.org.uk

Monday to Thursday, 9am to 5pm

Friday, 9am to 4.30pm

Available to advisers in North Yorkshire and York

Please note: we do not provide an advice service for the general public

Contact us

01904 646058

admin@welfare-benefits-unit.org.uk

www.welfare-benefits-unit.org.uk

Advice Publications Training

www.welfare-benefits-unit.org.uk

With thanks to



Charity number: 1164225

April 2017



The Welfare Benefits Unit offers specialist welfare benefits advice to those who work with members of the public. Our experienced team of advisers provide independent support through our advice line, publications, training and talks, consultancy, campaigns and projects.

\ Advice Line

The **Advice Line** is available to advisers working in North Yorkshire and York. We can discuss any welfare benefits query including entitlement identification, benefit calculations, case law and changes to legislation.

\ Publications

The **Advisers Guide to Benefits** is updated each year. The Guide has a compact A5 format providing a succinct point of reference for all advisers. We also produce a Benefits Rates Wallchart and Rates Card.

Regular updates are sent out quarterly via our **Benefits Bulletin**. The electronic bulletin is sent to subscribers and contains information on new benefits, updates on changes to benefits and items of general interest.

To become a subscriber or purchase any of our publications, please visit www.welfare-benefits-unit.org.uk

\ Training and Talks

The Welfare Benefits Unit delivers an extensive training programme throughout the year consisting of our popular three-day Introduction to Benefits, along with a range of one-day courses. We also offer bespoke courses and deliver in-house training.

We give talks and presentations to a wide range of groups and societies. These can be tailored to suit an organisation's individual requirements.

\ Consultancy, Campaigns and Projects

We provide a consultancy service for organisations requiring specialist benefits advice. This has included calculations and comment for academic research projects, attendance at conferences and updating publications and training. We also work in partnership with organisations to maximise benefit entitlement for their clients.

We are committed to promoting awareness and increased take-up of benefits and to that end work with our partners on specific, relevant campaigns.

We also run projects and continue to seek funding to extend the work that we do.

\ Welfare Benefits Unit Forum

We hold a bi-annual Forum meeting for advisers in North Yorkshire and York. This provides an opportunity to gain information from guest speakers along with benefit updates and briefings. Networking with colleagues from partner organisations and information-sharing are a central feature of the meetings.